

III. Found items

31. A lost baggage or a separate item found on board a train shall be subject to a certificate providing a description of the baggage or item and then handed over to the responsible officer. Lost baggage or items found are held at the Vivi Customer Service Centre in Riga, Stacijas laukums 2, for no longer than 3 (three) days (the Centre's business hours on weekdays are from 7:30 to 19:00, on weekends and holidays from 8:30 to 19:00). Free around-the-clock phone number for inquiries **8760**.
32. In order to claim the baggage or item, the person who lost it shall present an identity document, state the address of his/her place of residence and telephone number, and confirm his/her rights to the baggage or item found, describing and characterising it.